



Disclaimer



This results announcement is based on the 2023 interim report. In order to fully understand the operating results, financial position and future development plans of the Company, you should read the full report carefully in the Investor Relations Section of the website of the Company or the website of the Shanghai Stock Exchange, etc. This presentation contains forward-looking statements that may involve risks and uncertainties. These statements are generally indicated by the use of forward-looking terminology such as believe, expect, anticipate, estimate, plan, project, goal, may, will or other similar words that express indication of actions or results of actions that may or are expected to occur in the future. You should not place undue reliance on these forward-looking statements, which apply only as of the date of this presentation. These forward-looking statements are based on information of the Company and information from other sources we believe to be reliable. Such forward-looking statements are related to future events or the Company's future financial, business or other performance and are subject to a number of unclear factors that could cause material difference in actual results.

Notes:

- 1. Unless otherwise stated, the financial indicators in this report are based on information of the Group and the business indicators are based on information of the Bank.
- 2. Unless otherwise stated, all data in this report are based on the Chinese Accounting Standards and the currencies are all RMB.

Key data





Total assets

RMB7.64 trillion up by



5.32%

from the end of the previous year



Total liabilities

RMB7.01 trillion

up by



5.60%

from the end of the previous year



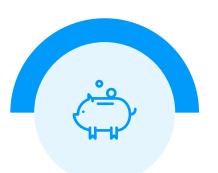
Operating income

RMB71,539 million down by



3.58%

YoY



Net profit attributable to holders of equity shares of the Bank

RMB23,777 million down by



3.49%

YoY

Relatively rapid growth of loans scale



Total loans

RMB4.39 trillion up by



6.03% from the end of the previous year

accounting for 57.46% of total assets up by 0.39 pp from the end of the previous year



Balance of green credit

RMB243,723 million up by



35.47%

from the end of the previous year



Balance of loans to the manufacturing industry

RMB455,219 million up by



15.39%

from the end of the previous year



Balance of inclusive small business loans

RMB593,532 million up by



8.10%

from the end of the previous year



Proportion of loans to the four key regions

62.02% up by



1.76 pp

from the end of the previous year

^{*} The four key regions: Guangdong-Hong Kong-Macau Greater Bay Area, Yangtze River Delta, Beijing-Tianjin-Hebei and Chengdu-Chongqing economic zone

^{*} Data of green credit, the manufacturing industry, inclusive small business and key regions are information of the Bank

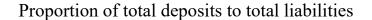
Enhanced stability in deposits

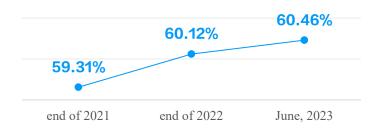


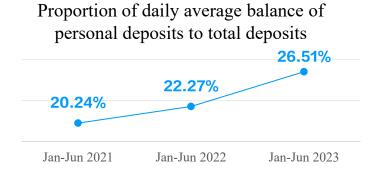


Total deposits

RMB4.24 trillion up by 6.21% from the end of the previous year accounting for 60.46% of total liabilities up by 0.34 pp from the end of the previous year







Daily average balance of personal deposits

accounting for 26.51% of all deposits

up by 4.24 pp YoY



Higher contribution of basic intermediate business income





Fee income of agency and custody businesses

RMB6,339 million

up by RMB1,317 million YoY



26.22%

- *Enhanced agency sales of wealth management products
- *Satisfied the demands of customers for stable and secure fund allocation





Settlement fee income

RMB1,096 million

up by RMB286 million YoY



35.31%

- *Extensively established ecosystem scenarios
- *Improved the quality and effectiveness of settlement services and comprehensive development of customers

Optimised layered and classified corporate client management system



Balance of corporate deposits

RMB3,026,504 million



from the end of the previous year

Balance of general corporate loans

RMB2,345,912 million



from the end of the previous year

Multiple drivers of "strategic customer groups + basic customer groups + small business customer groups + institutional customer groups"



Strategic customer Balance of deposits of RMB1,209,059 million, up by 9.52% from the end of the previous year

Balance of loans of RMB1,174,968 million, up by 8.67% from the end of the previous year

Basic

groups

276.5 thousand corporate clients with an annual daily average balance of deposits of more than RMB100 thousand, up by customer 5.70% from the end of the previous year

> ranking first in terms of growth rate and second in terms of increment among joint-stock peers

Small

business customer groups

721.3 thousand small business customers with balance of loans, up by 11.19% from the end of the previous year

Institutional groups

32,481 institutional customers, up by 6.82% from the end of the previous year

Two wings of "basic products + eco-finance"



Transaction banking

Business, finance, tax, expense, bill, letter of credit, foreign exchange and financing

Daily average balance of general deposits of settlement customers of RMB1,232,429 million, up by 12.27% from the previous year



Eco-finance

Financing balance of RMB98,381 million, up by 32.55% from the end of the previous year

Of which, financing balance of MSEs was RMB38,413 million, up by 56.97% from the end of the previous year

*MSEs: Micro and small-sized enterprises

Serving the public, caring about people's livelihood

Continuously taking retail business as a long-term and fundamental strategic business **Number of retail customers** Number of new **Retail loans** 126,323.6 thousand individual customers up by (including credit card overdraft business) 2,984.3 thousand RMB1,851,856 million up by 3.69% Number of eligible up by 22.58% from the end of the previous year **Total retail AUM** private banking customers RMB52,698 million RMB2,302,095 million 45,248 YoY from the end of the previous year up by up by 4.76% 7.24% from the end of the previous year

from the end of the previous year $H1-2023 \mid 7$

Serving the public, caring about people's livelihood

Asset quality maintained the tendency of getting better in stability



Total NPLs and the NPL ratio continued to decrease for three consecutive quarters

Total NPLs RMB69,003 million

down by RMB384 million

from the end of the previous year

NPL ratio 1.57%

down by \bigcirc 0.11 pp

from the end of the previous year



Allowance to NPLs 146.85%



up by 4.36 pp

from the end of the previous year

Allowance to total loans 2.31%



down by \bigcirc 0.08 pp

from the end of the previous year

Formation rate of NPLs (annualised) 1.47%, down by 0.60 pp YoY, formation rates of NPLs of corporate business, small business, mortgage and consumer loan business all down YoY

Non-performing assets collected and disposed in total RMB35,202 million

Recovery of written-off loans RMB4,250 million, up by 32.48% YoY



* Data of formation rates of NPLs, collection and disposal of non-performing assets, recovery of written-off loans are information of the Bank