



#### Disclaimer



This announcement is based on the 2023 First Quarterly Report. In order to fully understand the operating results, financial position and future development plans of the Company, please read the full report carefully at the Investor Relations section of the website of the Company or the website of the Shanghai Stock Exchange. This presentation contains forward-looking statements that may involve risks and uncertainties. These statements are generally indicated by the use of forward-looking terminologies such as believe, expect, anticipate, estimate, plan, project, goal, may, will or other similar words that express indication of actions or results of actions that may or are expected to occur in the future. You should not place undue reliance on these forward-looking statements, which apply only as of the date of this presentation. These forward-looking statements are based on information of the Bank and information from other sources we believe to be reliable. Such forward-looking statements are related to future events or the Company's future financial, business or other performance and are subject to a number of unclear factors that could cause material difference in actual results.

#### Notes:

- 1. Unless otherwise stated, the financial indicators in the report are based on information of the Group and the business indicators are based on information of the Bank;
- 2. Unless otherwise stated, all data in this report are based on the Chinese Accounting Standards and the currency is RMB.

# Key Data





Net profit attributable to shareholders of the Bank

RMB14,232 million

YoY increase



3.70%



**Operating income** 

RMB36,773 million

YoY increase



0.38%

Of which, the fee and commission income increased 9.16%



Daily average balance of loans to customers of the Group

YoY increase





Daily average balance of deposits from customers of the Group

RMB4,207,464 million RMB4,115,299 million

YoY increase



## Assets: increased and sped up credit placements



#### **Total assets of the Group**

RMB7.60 trillion



4.8% from the end of the previous year

Of which, total loans and advances to customers

Balance of loans to the manufacturing industry

RMB448,130 million



13.6%

from the end of the previous year



4.7% from the end of the previous year



**Balance of green credit** 

RMB222,240 million



23.5%

from the end of the previous year



Balance of loans to four key regions RMB2,661,380 million



7.1% from the end of the previous year

higher than the average growth rate of loans of the whole bank

Serving the public, caring about people's livelihood

# Liabilities: steady growth in deposits from customers



### **Total liabilities of the Group**



RMB6.97 trillion 5.0% from the end of the previous year

**Total deposits from customers** of the Group



RMB4.20 trillion

Of which, personal deposits RMB1,140,310 million 11.7%



the previous year



5.1%

from the end of the previous year accounting for 27.2% 1.61 pp from the end of of total deposits from customers



the previous year



Daily average balance of general deposits of settlement customers

RMB1,160 billion



# Corporate business: the bonus from reform was gradually released



### **Balance of corporate deposits**

RMB3,031,710 million 2.7% from the end of



the previous year

### **Balance of general corporate loans**

RMB2,305,460 million ~



7.2% from the end of the previous year

**Balance of deposits from** strategic clients at **Head Office and branch levels** 

RMB1,202,670 million

9.0% from the end of the previous year

**Balance of loans** 

RMB1,187,370 million

8.6% from the end of the previous year

Balance of loans to the "dedicated, refined, distinctive and innovative" customer group

RMB47,720 million

23.0% from the end of the previous year

**Balance of SME loans** 

RMB756,220 million

10.3% from the end of the previous year

**Balance of domestic** syndicated loans (excluding **M&A syndicated loans**)

RMB140,880 million

25.5% from the end of the previous year

Serving the public, caring about people's livelihood

## Retail business: basic customer groups continued to expand



#### **AUM of retail customers**

RMB2,256,790 million



RMB59.4 billion from the end of the previous year

Retail loans of the Bank (including credit card overdraft business)

RMB1,819,860 million



RMB20,700 million from the end of the previous year

# Number of retail customers of the Bank

124,166 thousand



2,334 thousand from the end of the previous year

#### Balance of small business loans

RMB729,310 million



RMB45,870 million from the end of the previous year

Number of small business customers with loan balance

720 thousand



71 thousand from the end of the previous year

## Asset quality: total NPLs and the NPL ratio both decreased





RMB69,268 million



RMB119 million

from the end of the previous year





#### **NPL** ratio

1.60%



0.08 pp

from the end of the previous year

#### **Allowance to NPLs**

144.11%



1.62 pp

from the end of the previous year





#### Allowance to total loans

2.30%



0.09 pp

from the end of the previous year